



## About MGL

Since its inception in 1981, Mascon Global Limited (MGL) has grown, through organic and inorganic processes, to be known as a global provider of technology services with offices and software development centers across Americas, Europe, Australia and Asia. For the past 27 years, MGL has been the innovation partner of choice for blue-chip firms around the world, ranging from large Fortune 500 companies to start-ups.

MGL's quality-based global delivery methodologies have given clients the competitive edge to excel in their industries and also augmented the organization's drive towards achieving ISO 27001, TL 9000, PCMM level 3 and SEI-CMMI level 5 certifications which are testimony of the company's thrust in quality and innovation.

Having gained a reputation for providing value-chain driven professional services, we use our expertise to deliver world-class technology solutions across multiple industries and hold leadership positions in the domains of Manufacturing, Healthcare and Life Sciences, Financial Services, Travel and Hospitality, Telecommunications and Digital Media and Publishing.

At MGL, we believe in shifting our business paradigms to suit the nature of clients' expectations and this has enabled our technology expertise to include Web Solutions, Package Implementation, Identity Management, Lifecycle management, Testing and Compliance, Infrastructure Management and Strategic Consulting.

Visit us at [www.mgl.com/SAP/](http://www.mgl.com/SAP/)



## SAP Solutions

As a global provider of technology services, MGL empowers forward-thinking companies by partnering seamlessly to strategize, create and implement knowledge-driven, innovative business and technology solutions to increase efficiency and enable growth.

MGL provides solutions to help you achieve the highest accreditation - Customer satisfaction.

### MGL's SAP Practice - Overview

MGL's SAP practice, founded in 1998, has expanded from a traditional onsite delivery model into an offshore-centered and remote-delivery services model. With a proven track record in full lifecycle implementation, a large pool of SAP Consultants, multiple-project experience and rich functional domain background, MGL excels at delivering end-to-end solutions for SAP clients. Our commitment to quality is reflected on our 24x7 SAP-dedicated offshore development facility.

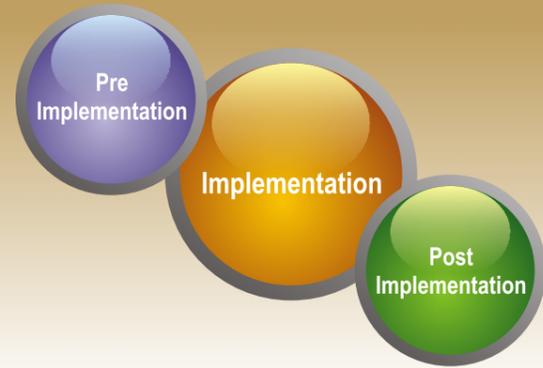


### Service Offerings

MGL's service offerings in SAP practice are as follows:

- ▲ SAP implementation
- ▲ SAP AMO (Application Maintenance Outsourcing)
- ▲ SAP rollouts
- ▲ SAP upgrades
- ▲ Enterprise integration - SAP mobile computing, NetWeaver, SAP WebAS, J2EE, .Net
- ▲ SAP product services - Portals, BI, SEM, CRM, SCM





## Implementation

MGL's expertise in SAP is reflected in the wide range of implementation services classified into three phases, namely, pre-implementation services, implementation services and post-implementation services.

The pre-implementation services include:

- Pre-implementation audits, strategy studies
- Business solution design
- Project management
- Drafting upgrade strategies
- Feasibility/Suitability study for new products

The implementation services include:

- Full implementation
- Implementing secondary modules
- Implementing new dimension products
- Upgrading to newer versions
- Web enabling SAP (SAP/non-SAP route)
- Interfacing/Integrating
- Ongoing ABAP support
- SAP consulting and staffing

The post-implementation services include:

- Enhancing and customizing (Mergers/Acquisitions, new business processes)
- User helpdesk
- User training/retraining
- Storage management

## SAP AMO services

With a deep understanding of SAP version, modules, functionality, features implemented and other outsourcing assessment studies, MGL has a proven methodology for running an AMO for any SAP client.

## SAP upgrades

MGL's expertise in upgrades and usage of in-house proprietary tools/knowledge base across industry verticals can help clients to move configuration and custom developed objects by anticipating potential mines and mitigating the risks proactively. MGL has the expertise to upgrade from any lower version to ECC 6.0.

## SAP rollout

The SAP Rollout would broadly cover the following activities such as completion of staffing transition plans, conducting training and knowledge transfer with offshore teams on policies, procedures, support standards, etc, identifying further pilots and execute them with simulation of SLA guidelines, test of disaster recovery plans, test security plans and test call management and Service desk workflow.

## Enterprise integration

MGL's SAP integration capability typically covers the services related to implementing NetWeaver, Portal, and Middleware to link other applications - BW, XI and xApps. This is done through SAP portals and SAP BW services.

## SAP BW reporting and business intelligence

Our focus areas include business performance management, business content, metadata management and collaborative business intelligence.

## SAP help desk

MGL manages the total help desk services for the customers including level 1 support.

## Other services

Cost-effective development of new dimension products such as SAP portals and SEM Post implementation audits and strategy studies

## EZPLASTIC

Solutions for Plastic Industry

MGL has a rich history of serving the plastics industry for more than two decades. As a result of our continuous engagements with injection molding, extrusion and thermoforming companies, we have created - EZPlastic - a tightly integrated plastics industry specific business solution built on SAP ERP. It has all the powerful features of world class SAP software, along with a vast array of functionalities designed specifically for plastics processing industry. Some of its features include:

- Flexible estimating and quoting
- Efficient family tool management
- Industry specific templates
- Easy-to-use scheduling
- Smart production control dashboard
- Real-time production monitoring
- Effective regrind management



## Domain Expertise

MGL's expertise and experience extends across domains such as:

- ▲ Manufacturing
- ▲ Distribution
- ▲ Retail
- ▲ Oil
- ▲ Government

Our Chennai Competency Development Center (CDC) is focused to deliver high-class training to its professionals in ERP technologies and new emerging areas of technology particularly in the Manufacturing sector. Equipped with journals, technical publications and a permanent faculty for standard course curriculums, all our ERP Consultants are trained on regular interval mapped to project needs and add value to MGL's SAP team of significant techno-functional professionals as opposed to mere ABAP coding and testing professionals.

## Key Differentiators

- ▲ Flexible business and delivery models for SAP AMO services
- ▲ CMM compliant metrics-driven production support monitoring
- ▲ Global consolidation of service desks
- ▲ Improvements in productivity, creation of knowledge base and re-tooling and re-deploying of maintenance staff
- ▲ Flexible business models for creating offshore SAP competency and support centers for clients